



Introduction and Overview

- Following the declaration of a global pandemic due to the widespread transmission of the coronavirus (COVID-19), the issuance of shutdown and/or stay-at-home directives cascaded from commercial enterprises and state and local governments across the United States.
- We expect many personnel to remain in a WFH environment for the foreseeable future.
 - It is essential that energy compliance, legal, and risk management personnel draw on lessons learned since the onset of COVID-19 and adapt existing compliance programs or oversight to the new normal.
- Three elements:
 - Maintaining an Effective Compliance Program
 - Key Considerations for Energy Trading Compliance
 - Responding to a Regulatory Inquiry



Effective Compliance

- Energy commodity regulators take the position that there is not a "one size fits all" approach to a compliance program or effective compliance oversight.
- A strong compliance program provides traders and other company personnel with the tools required to maximize benefit to the company while minimizing risk exposure.
- Existing compliance programs or compliance oversight mechanisms are almost entirely premised on a paradigm whereby front- and back-office trading personnel are often (or exclusively) working from a company campus while connected to secure company technology and IT networks and compliance personnel have in-person access to such trading staff.

Issues to Maintain an Effective Program

- Whether compliance and legal personnel are regularly interfacing with commodity traders, risk management committees, and back-office personnel to remain abreast of existing (and anticipated) company trading strategies, products, and locations;
- Reassessing existing compliance "hotline" technology or similar tools designed to provide a forum for personnel to raise questions or compliance-related issues and continue to make available sufficient avenues to personnel in a WFH environment;
- Whether existing policies and procedures require modification to facilitate WFH trading or transaction execution;
- How to implement and maintain interactive and effective ongoing training modules or programs for front-office personnel to demonstrate a robust trading compliance program;
- How to timely follow up on any alert for potential noncompliance that may arise in the normal course of transaction oversight/monitoring



Issue 1 - Effective Supervision of Trading Personnel: *Training and Monitoring*

- Supervisors must notify trading personnel about new regulatory developments.
 - Short-selling bans
 - Position limits
 - New or different reporting requirements.
- Supervisors must continue to provide ongoing training and should schedule meetings or "check-ins" with their supervised personnel.
- WFH presents challenges in monitoring traders.
 - Supervisors should more frequently review trading personnel email correspondence and instant messages.
 - Supervisors should also continue to monitor for insider trading where family members may have access to material, nonpublic information, which an employee could use to facilitate trading.

Issue 1 - Effective Supervision of Trading Personnel: *Technology Considerations*

- Are new technologies needed to monitor trading activity?
- Are traders permitted to use video conferencing?
- Will traders require additional bandwidth or other systems requirements?

Issue 1 - Effective Supervision of Trading Personnel: *Testing*

- More frequent testing of supervisory protocols may be needed to ensure that these protocols are working effectively in a WFH environment and to determine whether gaps exist.
- Testing may demonstrate that new systems are needed to monitor trading activities in a WFH environment.
- Changes to supervisory protocols should be well-documented.

Issue 2 - Compliance Access to Traders and the Floor

- Do compliance personnel have:
 - Access to the trading floor?
 - Visibility and direct and physical access to trading personnel throughout a trading day?
 - The ability to review potential transactions or strategies in near-real time?
- The WFH situation has rendered this difficult or impossible

Issue 2 - Compliance Access to Traders and the Floor

- How can a company promote direct access between compliance and trading personnel?
 - Ensuring contact information of compliance and trading personnel is up-to-date
 - Scheduling regular compliance check-ins between compliance and trading personnel
 - Holding regular consults between compliance and trading personnel
 - Distributing a "compliance minute" regularly

Issue 3 - Recordkeeping Compliance

- Can compliance and legal personnel ensure recordkeeping obligations are satisfied?
- FERC and CFTC recordkeeping obligations include:
 - FERC books and records obligations for holding companies
 - FERC standards of conduct retention requirements for transmission providers
 - FERC natural gas secondary market and shipper-must-have-title retention requirements
 - CFTC recordkeeping obligations for futures and swaps and related cash or forward transactions
 - CFTC recordkeeping obligations for end-user exception and inter-affiliate exemption

Issue 3 - Recordkeeping Compliance

- How can a company ensure compliance with the applicable recordkeeping requirements?
 - Ensure awareness of recordkeeping requirements of personnel who create or keep records
 - Confirm records are transferred to company recordkeeping systems
 - Review protocols to determine whether they assume trading, scheduling, and transaction consummations occur at the office, on company network drives, or through company telecommunications equipment

Issue 4 - Audit Trail Integrity

- An environment in which front-office (and back-office) personnel are engaged in their duties remotely raises unique issues and challenges that must be resolved to ensure that the integrity of a company's response to regulator inquiry is preserved.
 - Whether company personnel are permitted to use personal telephones for trade negotiation, execution, and/or posting of bids and offers
 - Whether use of noncompany instant messaging platforms is permitted for trade negotiation, execution, and/or posting of bids and offers
 - Whether traders working remotely can adhere to company policies requiring the recording of voice recordings or instant message chats
 - How or whether companies are able to memorialize or review for compliance purposes the substance of trader communications that are not recorded or otherwise documented in real time
 - Ensuring that documentation and data necessary to respond to a regulatory inquiry are able to be collected within specified timeframe

Issue 5 - Electronic Security

- Increased remote accessibility to company information and trading systems and the possibility that a remote working environment may exist for a sustained period of time for many personnel present certain risks related to the security of trading systems and data.
 - Home networking software may not reflect the most current security updates or patches that exist.
 - In instances where phishing activities are targeted to other members of an employee's household, those activities can be used as a tool to access and exploit company information.

Issue 6 - Confidentiality

- It is important to preserve and maintain the confidential nature of sensitive information.
 - Ensuring that traders and back-office personnel have access to secure electronic file management systems
 - Documenting company policies requiring personnel who access confidential information to do so only while on company secure networks to the extent practicable
 - Requiring personnel to store confidential information on a secure document management system within a defined period of time of receiving or handling the information if such receipt or handling occurred on an unsecured noncompany network
 - Documenting instructions on storing or transferring confidential information and company records if such storage or transfer cannot readily occur on a company network within a stated period of time

Issue 7 - Potential Insider Trading

- At its core, an act of insider trading in violation of CFTC regulations is a fraudbased offense that concerns trading on the basis of material nonpublic information that was obtained in breach of a duty or via deception.
 - The CFTC's relaxation of voice recording requirements for some regulated entities following the onset of COVID-19 could make it difficult for company compliance personnel to detect and prevent against potential insider trading that was facilitated on the non-recorded lines.
 - Information may be obtained from new sources, thereby creating a risk that the new source is unaccustomed to handling the nonpublic price-sensitive information.



Regulatory Responses and Interactions

- In preparing to respond to a regulatory inquiry, compliance and legal personnel should give due consideration to the following issues that arise due to a transition to a WFH environment:
 - How to properly and effectively coordinate preparation of data responses between various personnel working remotely from one another
 - The efforts and precise steps that are required to identify all custodians of materials that are potentially responsive to data requests
 - How to effectively collect all responsive materials from identified custodians, including materials that may have been created on off-network systems or personal telecommunications equipment
 - A realistic assessment of the timing required to provide a full and complete data response
 - How to make personnel available to provide responses to regulator questions
 - How to ensure that legal counsel is able to effectively accompany nonlegal personnel in any interactions with regulators conducting an audit or inquiry



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