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Report on UK Banking Urges "Radical Reform" to Raise Standards

The report from the Parliamentary Commission on Banking Standards includes recommendations on remuneration, diversity, and whistleblowing.

On June 19, the Parliamentary Commission on Banking Standards (the Commission) published its report "Changing banking for good" (the Report). The Report, which is nearly 600 pages long, contains a number of recommendations aimed at raising banking standards in the UK. Whilst much of the initial media coverage of the Report has focused on the proposed criminal offence that would make it easier to send top bankers to jail for "reckless conduct", the Report also contains important recommendations in respect of bankers' pay, the role of chairmen within financial institutions, and ensuring that banks have an effective and robust whistleblowing regime.

Financial institutions with operations in the UK should be aware of the Report's recommendations, which, if approved by the UK Treasury, could be enacted in UK legislation.

Background

Following a number of scandals involving the banking industry, the Commission was created in July 2012 to conduct an inquiry into professional standards and culture in the UK banking market. The Commission has taken six months to gather evidence from more than 250 witnesses and produce the Report, which has allegedly cost £850,000. The Report's recommendations focus on the following themes: making senior bankers personally responsible; reforming bank governance; creating better functioning and more diverse markets, which ultimately will raise standards; and reinforcing the power of regulators.

Bankers' Remuneration

The Report calls the remuneration structure in investment banking "thoroughly dysfunctional". It claims that remuneration has incentivised misconduct and excessive risk taking, thereby instilling a culture where poor standards have become the norm.

The Report therefore calls for a radical reform of the way remuneration is calculated as well as new policies to end pay structures that reward failure and do not take into consideration long-term risk. The Report recommends the following:

- That a new Remuneration Code be issued to allow remuneration to be deferred for up to 10 years where it is necessary for effective long-term risk. Currently, banks must spread bonuses over three years; however, the Report considers this period to be insufficient because, in banking, it often takes a much longer period for profits or losses to be realised or for the full cost of misconduct (or any other problems) to be established.
- That legislation be introduced whereby, if the bank receives direct taxpayer support, the regulators would have discretionary power to cancel any deferred remuneration, entitlement to payments for loss of office, and

^{1.} View the Report at http://www.parliament.uk/business/committees/committees-a-z/joint-select/professional-standards-in-the-banking-industry/news/changing-banking-for-good-report/.

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unvested pension rights to which an executive may otherwise be entitled. Circumstances whereby deferral of remuneration in other situations would be justified (such as for misconduct or where a bank's profitability falls) should be a matter of contract that employers should give consideration to.

That the way in which profits are calculated for bonus purposes be changed and that regulators should clearly
set out the criteria for determining profits within the new Remuneration Code. The banks themselves must
also disclose, in their annual reports, how they have determined remuneration and how they have accounted
for risk in this determination.

Importantly, the Report does not support the recent European Banking Authority plan to cap bankers' bonuses at 100% of an individual's basic salary or 200% where express shareholder support has been given.²

Women on the Trading Floor

In light of recent efforts to promote women to boardroom positions because of the recognised benefits that a diverse workforce can bring, the Report highlights the lack of women on the trading floor. It further recommends that the main UK banks should publish a gender breakdown of their trading operational staff and, where there is a significant deficit of women, set out what measures they intend to take to redress the balance in the next six months and annually thereafter.

The Role of Chairmen

Evidence presented to the Commission suggested that the chairmen of banks were often "weak" and too close to the banks' chief executive officers to provide a genuine "check and balance" on all of the banks' executives. The Report highlights the very valuable role that a chairman should play within an organisation and, to support this, recommends that all banks should have a full-time chairman who would not usually be expected to have any other significant commercial roles.

Whistleblowers

The Commission was surprised by evidence it received related to banking staff ignoring and failing to report misbehaviour within financial institutions. To improve this, the Report recommends the following:

- Banks should ensure that staff members have clear information about what to do when they suspect
 wrongdoing. This means reviewing employment contracts, policies, and codes of conduct to ensure that
 relevant documentation clearly sets out the institution's whistleblowing procedure and circumstances in which
 staff would be expected to "blow the whistle".
- In addition to formal whistleblowing policies, banks should have in place mechanisms for staff members to raise concerns about practices even if they are not making a specific allegation of wrongdoing.
- A senior nonexecutive board member, ideally the chairman, should be appointed within each bank to take
 responsibility for the effective operation of the bank's whistleblowing regime. This person would be personally
 responsible for ensuring that whistleblowing procedures are adequate and that complaints are dealt with
 appropriately. Importantly, this person would also be personally accountable for protecting whistleblowers
 against detrimental treatment. This may mean that the appointed whistleblowing director is required to
 approve any significant employment decision regarding the whistleblower—for example, any changes to role,
 responsibility, or remuneration or possible disciplinary action—before any such changes are implemented.
- If a regulator is concerned about the potential impact of encouraging whistleblowers by financially incentivising them, as happens in the United States, the regulator should carry out research into the impact that the US regime has had in encouraging whistleblowing and exposing wrongdoing.

^{2.} For more information on the European Banking Authority's guidance on bonus caps, see our 24 May 2013 LawFlash, "European Banking Authority Guidance on Financial Services Bonus Cap", available at http://www.morganlewis.com/pubs/LEPG LF_EBAGuidanceOnFinancialServicesBonusCap 24may13.

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Conclusion

The British Bankers' Association has described the Report as "the most significant report into banking for a generation." Whilst the remit of the Report was to make recommendations for reform, the UK Treasury will now consider the Report and is committed to producing a full response within a month. Its response is expected to include proposals for legislative action where it is needed to implement the recommendations.

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