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HOW TO MAKE USE OF DATA IN A CAR: CONNECTED CARS, PAYMENT TECH, ANALYTICS, AND OTHER OPPORTUNITIES



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@MLGIobalTech

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Morgan Lewis Automotive Hour Webinar Series

Series of automotive industry focused webinars led by members of the Morgan Lewis global automotive team. The 10-part 2020 program is designed to provide a comprehensive overview on a variety of topics related to clients in the automotive industry. Upcoming sessions:

JUNE 10 | Employee Benefits in the Automotive and Mobility Context
JULY 15 | Working with, or Operating, a Tech Startup in the Automotive and Mobility Sectors
AUGUST 5 | Electric Vehicles and Their Energy Impact
SEPTEMBER 23 | Autonomous Vehicles Regulation and State Developments
NOVEMBER 11 | Environmental Developments and Challenges in the Automotive Space

DECEMBER 9 | Capitalizing on Emerging Technology in the Automotive and Mobility Space

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SECTION 01 INTRODUCTIONS

Today's Presenters



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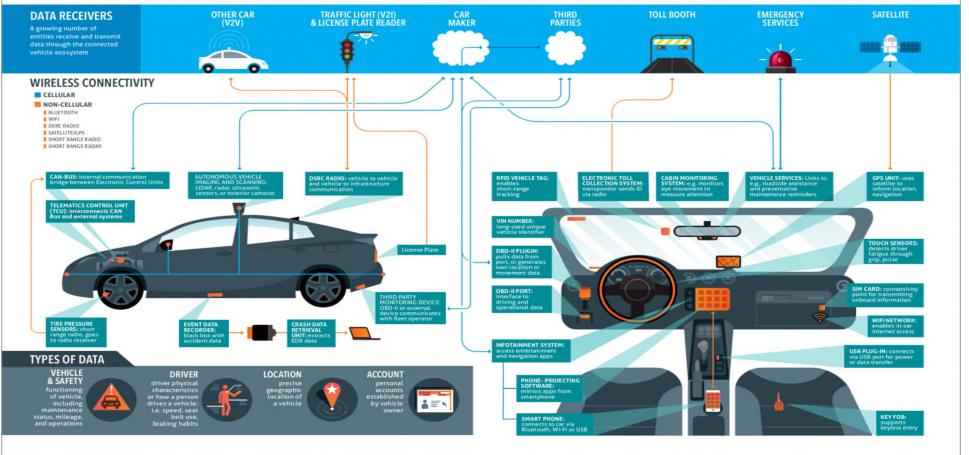
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DATA and the CONNECTED CAR

Today's connected technologies are making transportation safer and more convenient. Many new features are enabled by the collection and processing of data. Cars are becoming part of a trusted mobile ecosystem that ensures data flows between a network of carmakers, vendors and others to support individuals' safety, logistics, infotainment, and security needs. This visual represents devices that may be employed in today's connected cars; no single vehicle will have all of these features, but most new vehicles have some. Much connected car data is protected by technical controls, laws, self-regulatory commitments, privacy policies, and other emerging mechanisms or controls.





Market Overview

- **135 million** Americans spend **51 minutes** on average commuting to work five days a week.
- Connected commerce experience represents a **\$230 billion** market.
- Since 2010, investors have poured **\$20.8 billion** into connectivity and infotainment technologies.

Source: "2019 Digital Drive Report," P97 / PYMNTS.com; "Start me up: Where mobility investments are going," McKinsey & Company. April 2019

Market Overview - Industry Drivers

- Wasted productivity driving
- Safety
- Demand for better in-car information systems
- Need for systems to connect autonomous vehicles
- Demand for improved fleet efficiencies

Source: "PitchBook Emerging Tech Report: Mobility Tech," PitchBook. May 2020; "2019 Digital Drive Report," P97 / PYMNTS.com

Market Overview - Trends and Clusters

Trends **Technology Clusters** • Autonomous-vehicle (AV) sensors and advanced driverassistance systems (ADAS) components **Electrified Vehicles** AV software and mapping Back end/cybersecurity ✓ ٠ **Autonomous Driving** Batteries Connectivity/infotainment ✓ Electric vehicles and charging ٠ Connected Cars ✓ E-hailing ٠ Human-machine interface and voice recognition ✓ Semiconductors ✓ **Smart Mobility** Telematics and intelligent traffic

Source: "Start me up: Where mobility investments are going," McKinsey & Company. April 2019

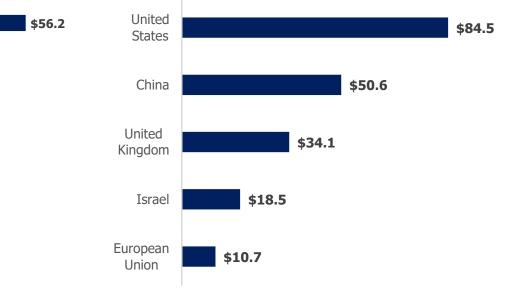
Icons provided by Flaticon

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Market Overview - Investment Activity

Total disclosed investment since 2010 by cluster [in \$B] E-hailing \$56.2 Semiconductors \$38.1 AV sensors and ADAS .. \$29.9 Connectivity/infotainm... \$20.8 Electric vehicles and. \$19.0 Batteries \$14.3 AV software and. \$13.5 \$12.4 Telematics and. Back end/cybersecurity \$9.0 HMI and voice... \$7.4

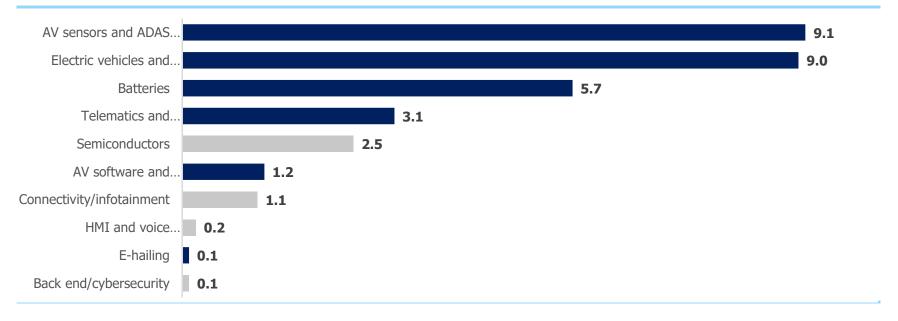


Total disclosed investment since 2010 by geography [in \$B]

Source: "Start me up: Where mobility investments are going," McKinsey & Company. April 2019

Market Overview - Innovation Activity

Total number of patents since 2010 [in thousands]



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Source: "Start me up: Where mobility investments are going," McKinsey & Company. April 2019

Market Overview – Connected Cars

metromile

Provider of pay-per-mile car insurance platform intended to empower drivers by creating a more connected and informed car ownership experience. The company's platform offers affordable car insurance, transparent pricing based on the miles you actually drive, data to optimize how to use a car and instant access to detailed vehicle diagnostics via the driving application, enabling low-mileage drivers to save money and stay informed about their car and insurance payments.

example	How it works		
$29 + (450 \times 6^{\circ}) = 56$	1. We'll send you a secure device This is the Metaonile Fulles, which securely measures your sead mileage. You'l going it in your car when it carries in the real.		
	2. Your phone pairs with your car Leg nits the Metershie app and connect your car to your stratightere.		
	3. You can drive with ease Claim opens on exclude 247 to take your call, so you'll new to store on the rood.		

Source: PitchBook Database; www.metromile.com; www.english.g7.com.cn

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Provider of fleet management systems intended to optimize the transportation ecosystem. The company's platform allows businesses to locate and monitor trucks transporting their goods, record driver habits, estimate departure and arrival times, enabling corporate clients and business owners to increase the efficiency of their transportation networks.





Connected Cars: In-Car Payment Technology

- Use-cases for in-car payments:
 - Gas station payments
 - Parking payments
 - Repair payments
 - Toll payments
 - Drive-through payments

Source: "FinTech in Automotive: How to Implement Payment Systems in Connected Cars," intellias. February 7, 2019.

Connected Cars: In-Car Payment Technology

1			
Visa and Sirius XM plan to offer SiriusXM e- wallet to manufacturers who deploy SiriusXM's connected vehicle services.	Sionic launches no-app mobile pay (ULink) at pumps. ULink operates in Google Cloud and uses Cybersource, a Visa payment management platform.		
Shell and GM launch in-car fuel payment.			
Visa and Honda showcase in-vehicle payment solutions as results of partnership.	Daimler acquires electronic payment services provider PayCash and announces launch of Mercedes Pay.	Jaguar launches in-car payment app for Shell gas stations, available to users in the UK.	BMW announces integration parking payments service P vehicle dashboards.
Ford announces FordPass, a mobile services platform. Includes a virtual wallet for paying mobility expenses such as parking.	GM partnership with Mastercard, embedding payments technology within cars, enabling users to make payments through an onboard platform.	Volkswagen acquires PayByPhone, a provider of parking payments solutions.	
SAP announces launch of SAP Vehicles Network and partnerships with Samsung Pay, FIS, ZipLine and P97. Networks to deliver mobile payments for gas pumps.	Volkswagen acquires Sunhill Technologies, a developer of parking payments app.		

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Source: "Auto FinTech Industry Trends," Financial Technology Partners. December 2017; Morgan Lewis Market Research

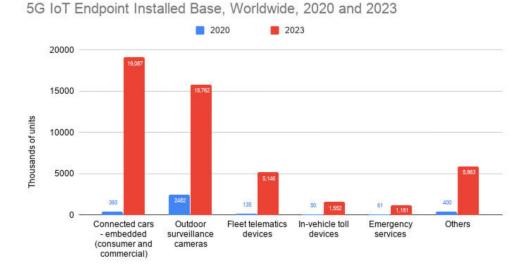
SECTION 03 DATA ACQUISITION AND USE

Connecting Cars and Drivers — The Data Wake

- Event Data Recorders Installed on over 90% of vehicles; technical info about operation in the seconds before and after a crash.
- **On-Board Diagnostics** Legally required to have an On-Board Diagnostic port or OBD-II; all vehicles after 1996.
- Location Information Collected by navigation and similar systems.
- **External Information** Modern vehicles contain cameras and sensors used to gather information about the surroundings.
- In-Cabin Information Microphones, cameras, and other devices.
- User Recognition Systems that recognize physical characteristics, like fingerprint, facial recognition or other biometrics.
- **Apps** Third-party systems like Apple CarPlay, Android Auto, Pandora, including interface with driver's mobile devices.
- User Mobile Devices Mobile devices themselves may be tracked.

Acquiring and Using Connected Car Data

The ubiquity of data generated by connected cars and related IoT and apps creates opportunities and challenges for the entire supply chain, commercial and retail consumers.



Data: Gartner / Image: ZDNet

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Source: "Connected cars: How 5G and IoT will affect the auto industry" ZDNet. February 2020

Connecting Cars and Drivers – Huge Benefits

- Vehicles are increasingly connected to manufacturers, to their driver's smartphones, and each other.
- Connected cars provide huge promise for enhancing safety, reducing environmental impact, diagnosing malfunctions, calling emergency assistance, improving efficiency and performance, navigation services, providing valuable information, autonomous driving, and more.
- Connected cars give businesses of all kinds sales and new marketing opportunities.
- Leveraging this data will unlock new machine learning/AI tools to enhance the driving experience beyond the ways AI is being used to train autonomous vehicles.



Opportunities

- Safety
 - Driver, occupant and vehicle safety
- Performance
 - OEM and after market devices
- Enhanced Driving Experience
 - Infotainment
 - Location Services

- Marketing
 - Local business ads
 - Systems monitoring (air, gas, oil, coffee)
 - User recommendations
- Monitoring
 - Driver performance
 - Contact tracing
 - Social distancing compliance

Source: "Connected cars: How 5G and IoT will affect the auto industry" ZDNet. February 2020

Challenges

• Where is the data? OEM Ecosystem Mobile Ecosystem 4G 5G WiFi Smart Phone Smart Apps Dealers Hwy Others Supplier Customer In-Vehicle OEM Cloud OEM Maps Application DOT E-horizon Update Platform Maps Provider OTHERS Retailer ADAS Infrastructure Oil Tire Local Ecosystem Function Change/ Center All Other Controls Fast Traffic Mall Food Remote ADAS Smart Hwy Auto Flow Clinic Driving Repair Controls Data Gym Others In-Car Others Features Insurer Source: Alten Analysis E-Logger 3rd Party Fog Cloud Sensor Camera Data Data Network Source: Alten Analysis

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Challenges: Data Integrity

- Accuracy:
 - Is data accurate?
 - How is data integrity validated and monitored?
 - Hypothetical: Fleet assignments. How does the system distinguish between users in monitoring driver performance?
- Bias:
 - How will demographic and other information be used?
 - If AI/Machine learning is used to train algorithms, will bias
 a well known problem in AI development be embedded in systems that rely on it?
 - Hypothetical: Will gender, zip code, car model, music selection, friends and connections, or even car color inform use of data and insights?



Challenges: Data Security

- Hacking is a big concern.
- Two class actions against car companies alleged hacking vulnerability. Both dismissed on lack of standing, the courts relying on lack of facts showing impact of this vulnerability on the market, such as decline in value, resale market, recalls, damages, replacement or repair of vehicles.
 - Flynn et al. v. FCA US LLC et al., March 27, 2020, S.D.. Ill. Dismissed on appeal for lack of standing in an unpublished opinion that relied on Cahen reasoning.
 - Cahen et al v. Toyota Cahen v. Toyota Motor Corp., 147 F. Supp. 3d 955, *aff'd, Cahen v. Toyota Motor Corp., 717 Fed. App'x 720*; dismissed for lack of standing.



Challenges: Data Privacy

• Comprehensive v. sector-specific



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US Privacy law

Money: Gramm-Leach Bliley Act; Fair Credit Reporting Act; state laws			FTC Act, Sec. 5			
Kids: COPPA, FERPA, state	Health: HIPAA	Driver's Privacy Protection Act		vacy	California Consumer Privacy Act	
laws	State Data			Illinois		
Many Others!	Security Regulatio	·	Biometric Privacy Act			

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Challenges: Discovery in Litigation

- Discovery Obligations:
 - Preservation
 - Collection
 - Analysis & Review
 - Production
- Who's data is it?
- How to access?
- How to collect?

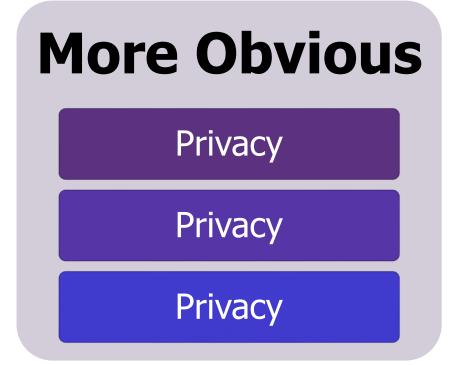
- Legal Issues:
 - Relevance
 - Accessibility
 - Uniqueness
 - Possession, custody or control



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SECTION 04 REGULATORY AND ENFORCEMENT RISKS

Consumer Regulatory Risks



Less Obvious

Money Transmission

Collections

Data You Don't Want

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Mitigating Risks: Anti-Deception Laws

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TITLE 15-COMMERCE AND TRADE

44 THILE 15-COMMUNICE LAD TRADE To Page 40
44 Charlingta Acta "means the Act entitled "at the protocy trade and commerce against act and protocy trade and trade act and the protocy act

"Marging of this title." We relate the method of method of the sector of "Portigin law enforcement agency" mean—(1) any agency or judical authority of a for-eing government, including a foreign state, or a political subdivision of a foreign state, or a comprised of foreign states, that is vested with law enforcement or investigative author-ity in civil, criminal, or animitarity inversa-ters and (2) any unitialized or animitarity or entity described in paragraph (1). Sens. 20 104:0, 31:64 20 Stat. 70 Mar 30 Sens. 20 104:0, 31:64 20 Stat. 70 Mar 30

descripted in paragraph (1), (Sopt. 26, 191; eb. 31), 44, 38 Stat. Tify, Mar. 21, 1988; eb. 49, 12, 52 Stat. 131; Pab. L. 103-212; (116, 14, 232), 201; Dec. 19, 366; 105 Stat. 2020; Pab. L. 107.073, div. C, 1071; 105 Stat. 2020; Pab. L. 2000; 116 Stat. 1021; Pab. L. 109-485, §2, Dec. 22, 2006; 130 Stat. 3372.) AMENDMENT OF SECTION

For termination of amendment by section 13 of Pub. L. 109-455, see Termination Date of 2006 Amendment note below.

RIPERSNER IN TEXT Representations and to file, referred to in text, The Communications and to file, referred to in text, which is charactical principality to chapter 6 4341 et seq.) to Title 6, Telescapitor, Telephones, and Radio of Title 6, Telescapitor, Telephones, and Radio the Cosh, see section 600 effThis (I and Tables). The Act entitle 'An Act to prove thrade and com-proved July 2, BMO, editors to its known and act above. And is character to section 1 to f act above.

the Sherman Act, and is canonical to lections a tor or this Hile. Soctions 72 to 75, inclusive, of an Act entitled "An Act to reduce taxation, to provide revenues for the Gov-ermment, and for silver pargoess", approved August 37, 1694, referred to in text, are known as the Wilson Tariff Act. Soctions 75 to 76 are classified to soctions 8 to 11 VII of title 49, and persons, partnerships, or cor-porations insofar as they are subject to the Packers and Stockyards Act. 1921, as amended [7 U.S.C. 18] et seq]_coccept as provided in section 406(h) of said Act [7 U.S.C. 227(b)], from using un-

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 (A) such methods of competition have a direct, substantial, and reasonably foreseeable effect.
 (i) on commerce which is not commerce with foreign nations, or on import commerce with foreign nations; or CODIFICATION

Coherenerses initial IV of 1016 40" substituted in test for "the outified "An Act to regulars commerce", approved mary 34, 100". and all Acts anondaroury theorem and henemiary theresto" on authority of Pub. L. 95-475,

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FEDERAL TRADE COMMISSION WASHINGTON, D.C. 20580

October 14, 1983

The Honorable John D. Dingell Chairman Committee on Energy and Commerce U.S. House of Representatives

§45. Unfair methods of competition unlawful; prevention by Commission

(a) Declaration of unlawfulness; power to prohibit unfair practices; inapplicability to foreign trade

(1) Unfair methods of competition in or affecting commerce, and unfair or deceptive acts or practices in or affecting commerce, are hereby declared unlawful.

ad for purposes of Section 12 as one ² Numerous Commission and judicial rase "deceptive acts or practices" under here a single definitive statement of the

iry regarding the Commission's enforce-

¹ We also hope this letter will provide

deceptive acts or practices unlawful.

to induce the purchase of food, drugs,

nission believes that such a statement

J. Rep. No. 57-401, 57th Cong., 2d Sess. 10, 11.K. Rep. No. 98-156, Part I, 98th Cong., 1st Sess. 6 (1983). The Commission's enforcement policy against unfair acts or practices is set forth in a letter to Senators Ford and Danforth, dated December 17, 1980.

² In determining whether an ad is misleading, Section 15 requires that the Commission take into account "representations made or suggested" as well as "the extent to which the advertisement fails to reveal facts material in light of such representations or material with respect to consequences which may result from the use of the commodity to which the advertisement relates under the conditions prescribed in said advertisement, or under such conditions as are customary or usual." 15 U.S.C. 55. If an act or practice violates Section 12, it also violates Section 5. Simeon Management Corp., 87 F.T.C. 1184, 1219 (1976), aff'd, 579 F.2d 1137 (9th Cir. 1978); Porter & Dietsch, 90 F.T.C. 770, 873-74 (1977), aff'd, 605 F.2d 294 (7th Cir. 1979), cert. denied, 445 U.S. 950 (1980).



Mitigating Risks: Money Transmission



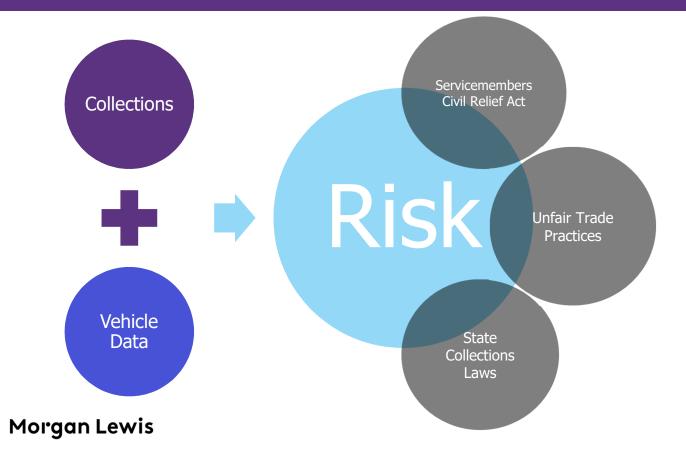
- State licensing and reporting requirements
- Varying definitions of "money transmission" versus "payment processing"



- Federal registration, antimoney laundering requirements
- Closed loop vs. open loop



Mitigating Risks: Servicing & Collections



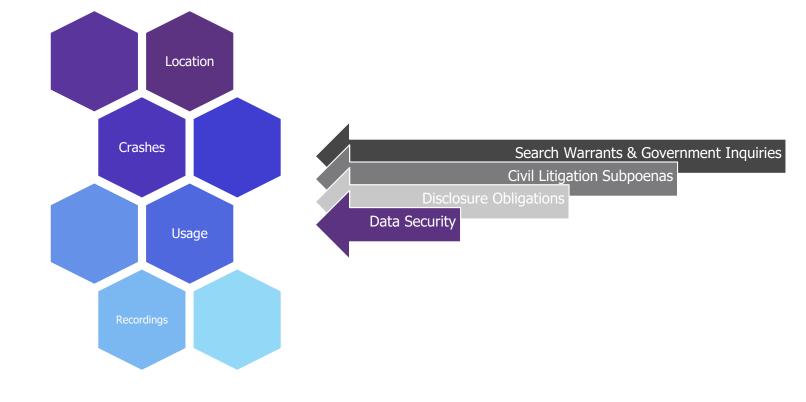
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Mitigating Risks: Working with Partners



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Data You May Not Want



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Today's Presenters – Questions?



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