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# M&A ACADEMY

Privacy and Data Security Issues in M&A
Transactions

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# **Overview**

- Introduction
- Why should I care?
- Five Key Legal Requirements
  - Sector-Specific laws
  - Privacy Policies
  - Data Security Requirements
  - Breach Notification Laws
  - International Privacy Rules / Cross-Border Restrictions
- Implementing Privacy and Security in Deals
  - Diligence
  - Reps and Warranties
  - TSAs

# Why should I care?

- If a target company cannot collect and deploy data consistent with data privacy laws, there may be flaws in the premise for the deal or the business model itself
- Failure of target company to meet its data privacy and security obligations can be a major risk for acquiring company
- Transfer and sharing of data in connection with diligence and after the transaction may in itself violate data privacy laws

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# Good News / Bad News

- <u>Good News</u> there is no all-encompassing data privacy or cybersecurity statute in the U.S.; the GDPR applies across Europe (with local laws)
- <u>Bad News</u> there is no all encompassing data privacy cybersecurity statute in the U.S.; the GDPR applies across Europe:

Attorney General Enforcement

FTC Act

FCRA

**CAN-SPAM** 

COPPA

**Breach Notification Laws** 

Data Disposal Laws

**FERPA** 

Gramm-Leach-Bliley

MA Data Security Regulations

Red Flags Rule

**FACTA** 

EU "safe harbor" rules

Consumer Class Actions

PCI and DSS Credit Card Rules

**Document Retention Requirements** 

HIPAA

CA Online Privacy Act
CA Consumer Privacy Act

Stored Communications Act / ECPA

Do Not Call Lists

Telephone Consumer Protection Act

Video Privacy Protection Act

Wire Tapping liability

Invasion of Privacy Torts

Computer Fraud and Abuse Act Communications Decency Act

Spyware Laws RFID Statutes

**FDCPA** 

Driver's Privacy Act

Social Security Number Laws

Others State Laws

# 1. Sector / Jurisdiction Specific US Privacy Laws

Money	Health	Kids	California
<ul> <li>Gramm-Leach-Bliley Act</li> <li>Fair Credit Reporting Act (FCRA)</li> <li>State Laws</li> </ul>	Health Insurance     Portability &     Accountability Act     (HIPAA)	<ul> <li>Family Educational Rights &amp; Privacy Act (FERPA)</li> <li>Children's Online Privacy Protection Act (COPPA)</li> <li>State Laws</li> </ul>	California Consumer Privacy Act

 Consumer Marketing! Telephone Consumer Protection Act (TCPA), CAN-SPAM, and Do Not Call regulations

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# **California Consumer Privacy Act**

- First law of its kind in the US and more likely to follow
- Effective January 1, 2020
- Applies to a **business** which: (1) has annual gross revenues in excess of \$25 million; (2) annually buys, receives, sells or shares personal information of 50,000 or more consumers, households, or devices, alone or incomgination; (3) **or** derives 50% or more of its annual revenue from selling consumers' personal information.
- Requires privacy notices be provided at the time personal information is collected
- Gives consumers rights, including:
  - Right to know specific pieces of personal information collected about the consumer in the preceding 12 months
  - Right to delete personal information
  - Right to opt out of sale of personal information
  - Right to a website privacy policy that describes how to exercise these privacy rights
- Requires certain language in contracts with "service providers"

# 2. Privacy Policies—US

- FTC and State Laws (e.g., CA, NV & DE)
- Self-imposed regulation
- Basic principles
  - Notice
  - Access and Control
- Must notify regarding material, retroactive changes
- Language to look for:
  - "Transfer of assets" language
  - Restrictions on sharing/sale of personal information
  - Promises about security
- Look at the language for all entities involved over time; website and mobile
- Other public statements about privacy and security?

# 3. Data Security Requirements

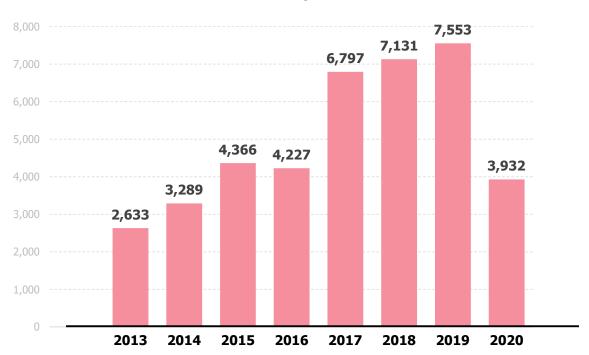
- US Sector-specific laws may apply
- GDPR requirement for technical and organisational measures to protect personal data
- Contracts may require certain security standards NB EU/UK data processing agreements must include security obligations
- MA Security Regulations
  - Have a written information security plan
  - Additional administrative discipline
  - Social security numbers
  - Encryption
  - Training

# 4. Breach Notification—US

- 50 States and D.C.
- Based on the individual's residence
- Triggering elements vary
- Encryption / lack of use exception sometimes
- Timing of notice—"as soon as practicable," but need information to notify
- Vendor management

# **Data Breaches on the Rise**

### **Data Breaches Reported Each Year**



Source: Risk Based Security, Inc., August 2019

# **CLE**

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- We will process your credits for other states where this program has been approved.
- Questions? Please email Daniel Gieseke at daniel.gieseke@morganlewis.com

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# **5. International Privacy Rules / Cross Border Data Transfers**

### EU/UK GDPR

- The GDPR applies to processors and controllers having an EU/UK-based establishment where personal data are processed in the context of the activities of this establishment
- The GDPR also applies to controllers and processors based <u>outside</u> the EU/UK territory where the processing of personal data regarding EU/UK data subjects relates to:
  - the offering of goods or services (regardless of payment)
  - the monitoring of data subjects' behavior within the EU/UK
- Dawn raids, injunctions, penalties for breaching GDPR
- Fines are significant: the higher of 4% of global revenue or €20 million/£17.5 million for breaches (likely to be long-standing and significant breaches at the maximum end of potential penalties).

### • Transfers out of EU/UK

- UK likely to gain adequacy determination (i.e. no restriction on EU-UK data flow).
- Standard contractual clause agreements: good, but need risk assessments and consider additional safeguards and suspension of data flow rights if risks are too high.
- Binding Corporate Rules: good for international transfers but they take time to have approved. One European entity retains liability.
- Consent of Data Subjects: really only works at an individual level; consent must be freely given/fully informed and can be revoked at will; not good for database or large-scale transfers. Can be good if just a few European customers.
- Necessary for Contract Performance or litigation purposes: limited to "necessary" transfers e.g. address for shipping or a legal dispute (may need to review data before transfer so only necessary data is transferred).

### APEC Countries; Russia

- Data localization in Russia, China
- Data processing and sharing restrictions in many countries e.g. China, Australia, Singapore, Dubai, Bahrain, Japan, Brazil

# **Privacy Policies/Notices—EU/UK**

- GDPR includes mandatory transparency obligations
- Privacy policy or notice provided by controllers (only):
  - the identity and contact details of the data controller and where applicable, the data controller's representative) and the data protection officer
  - the purpose of the processing and the legal basis for the processing
  - the legitimate interests of the controller or third party, where applicable
  - the categories of personal data
  - any recipient or categories of recipients of the personal data
  - the details of transfers to third country (e.g. US) and method of transfer such as model clauses or other data transfer agreements
  - the retention period
  - the data subject's rights relating to the processing such as the right of access and rectification
  - the right to withdraw consent at any time, where relevant
  - the right to lodge a complaint with a supervisory authority
  - the source of the personal data and whether it came from publicly accessible source
  - whether the provision of personal data part of a statutory or contractual requirement or obligation and possible consequences of failing to provide the personal data
  - the existence of any automated decision making, including profiling and information about how decisions are made, the significance and the consequences

# **Breach Notification—EU/UK**

- Without "undue delay" (and within 72 hours), controller to notify supervisory authority of data breach <u>unless</u> it is unlikely to result in a risk to individuals' privacy
- Without "undue delay", controller to notify affected individuals if data breach is likely to result in a high risk to individuals' privacy
- Processor to notify controller without "undue delay" upon becoming aware of data breach (any kind of breach)
- Phased information can be provided to supervisory authority as the investigation progresses

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# M&A - Reps and Warranties

- Privacy and Security related reps and warranties are most often included in the "Intellectual Property" section.
- Common Privacy related reps:
  - Compliance. Seller is in material compliance with all applicable Laws, as well as its own rules, policies and
    procedures, relating to privacy, data protection, and the collection, use, storage and disposal of personal information
    collected, used, or held for use by Sellers in the conduct of the Business.
  - No breaches. There has been no unauthorized access to or acquisition of personal information processed by the Seller or on Seller's behalf.
  - Claims. No claim, action or proceeding has been asserted in writing or, to the Knowledge of Seller, threatened in connection with the operation of the Business alleging a violation of any Person's rights of publicity or privacy or personal information or data rights.
  - Security. Seller has taken reasonable measures, including, any measures required by any applicable Laws, to ensure
    that personal information used in the conduct of the Business is protected against unauthorized access, use,
    modification, or other misuse.
  - Transaction compliance. The transaction itself, including execution of the related documents will not violate privacy laws or any contract or other commitment of Seller.
  - Known vulnerabilities. For technology / software heavy deals, there are no vulnerabilities in the NIST NVD.

# M&A - Privacy related Diligence (Buy Side)

- Scope and effort driven by risk profile.
- Review privacy policies and contracts.
- Review compliance with industry, data, and jurisdiction-specific rules (Money, Health, Kids, Consumer Marketing, EU/UK data).
  - Consider discussion with privacy officer / privacy counsel.
- Review security-related documents for red flags.
- Review any data braches carefully, incl. response planning and team, vulnerability scans, audits; ask hard questions.
- Rep and warranty insurers will focus on privacy and security , particularly EU and credit card data.

# M&A - Privacy related Diligence (Sell Side)

- Address it head on and project confidence, particularly in regulated industries or retail, uploading privacy policies to the data room and describing data collection and transfer issues.
- Identify potential problem areas and develop a strategy, particularly on breaches, class actions, and government investigations.
  - Keep / develop logs of any data security breaches, remediation efforts, and steps to prevent in the future.

# M&A - TSAs

- Transition Services Agreements; common in M&A transactions.
  - Not done with privacy just because a deal is signed / closed.
  - Often involve some of the most sensitive data that the company (employee data, customer data).
  - Involve a member of the privacy team early when discussing the TSA.
  - Could require an information security audit from Buyer (which is somewhat counter intuitive)
  - The Seller is likely to be a processor so an EU/UK data processing agreement may be needed (can be included in the TSA)
  - Think of them as an outsourcing or hosting deal...the issues are the same!





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Ezra focuses his practice on privacy and data security matters, and regularly advises and represents clients in connection with these issues, including representation of companies faced with class actions, government investigations, and he has advised hundreds of companies in connection with data breaches and privacy and cybersecurity compliance issues such as data transfer, privacy policies and notice, information security policies, and online and mobile data collection. He has earned designation as a Certified Information Privacy Professional (CIPP) with the International Association of Privacy Professionals. He is co-chair of Morgan Lewis's Class Action Working Group.



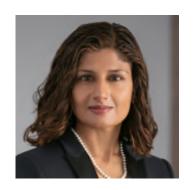
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Kristin counsels and defends retail and other consumer-facing companies in matters relating to privacy and cybersecurity, class actions, Attorney General investigations and enforcement actions, the California Consumer Privacy Act, consumer protection laws, retail operations, loyalty and gift card programs, and commercial disputes. Kristin also handles data security incident response crisis management, including any resulting litigation or government investigations.



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Pulina practice encompasses data privacy and cybersecurity as well as employment. She is a co-head of our global Privacy & Cybersecurity practice. She manages employment and data privacy issues in sales and acquisitions, commercial outsourcings and restructurings. Pulina provides day-to-day advisory support for multinationals on the full spectrum of data privacy issues, including data breaches, data protection compliance issues and data sharing and data transfer arrangements. Pulina has deep experience managing international employee misconduct investigations as well as cross-border data breach investigations. She has been appointed as a compliance monitor for the UN and for USAID. She is also a trustee of Hostage International.

# THANK YOU

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