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What is this New Rule Issued By Regulators?

- "Computer-Security Incident Notification Requirements for Banking Organizations and Their Bank Service Providers"
- <u>Three US Agencies</u>: Office of the Comptroller of the Currency (OCC); Federal Reserve Board (FRB) and Federal Deposit Insurance Corporation (FDIC)
- Issued November 18, 2021
- Effective April 1, 2022
- Full compliance by May 1, 2022



What is this New Rule Issued By Regulators?

- Requires banking organization to notify its primary
 Federal regulator of "computer-security incident" rising
 to level of "notification incident," as soon as possible
 and no later than 36 hours after banking organization
 determines notification incident has occurred.
- Requires bank service provider to notify each affected banking organization customer as soon as possible when bank service provider determines it has experienced computer-security incident that caused, or is reasonably likely to cause, material service disruption or degradation for 4 or more hours.



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Which Organizations Must Comply with the Rule?

"Banking Organizations"



OCC: includes national banks, federal savings associations, and federal branches and agencies of foreign banks.



FRB: includes all US bank holding companies and savings and loan holding companies; state member banks; the US operations of foreign banking organizations; Edge and agreement corporations.



FDIC: includes all insured state nonmember banks, insured state-licensed branches of foreign banks and state savings associations.

Which Organizations Must Comply with the Rule?

"Bank Service Providers"

- "Bank service company" or other person who performs "covered services."
- "Covered services:" services performed by "person" subject to Bank Service Company Act.

How Does the Rule Affect Banking Organizations?

- Banking organization must notify primary regulator as soon as possible and no later than 36 hours after it determines that a "computer-security incident" occurred that rises to the level of a "notification incident."
 - Clock does not begin until thresholds in each definition satisfied.
 - Banking organizations may take position that time investigating incident does not count against clock until conditions are met.

What are "Computer-Security Incidents" Under the Rule?

- Occurrences that results in actual harm to confidentiality, integrity, or availability of information system or information that system processes, stores, or transmits.
 - No definition of "actual harm."
 - Looking at other laws, fairly high standard.

What are "Notification Incidents" Under the Rule?

- Incident must have materially disrupted or degraded or is reasonably likely to materially disrupt or degrade banking organization's:
 - Ability to carry out banking operations, activities or processes
 - Business lines
 - Operations

How is this Rule Different than Traditional Breach Notification Laws?

- This Rule focuses on operational impacts of security incident.
- In addition to "actual harm" threshold, notifications aren't triggered until "material disruption" or "degradation standard" met.
 - Some affected banks may reasonably conclude no reporting obligations.
- All Three Federal Agencies recognize this.

How Does the Rule Affect Bank Service Providers?

- BSPs must notify "bank-designated point of contact" at each banking organization affected by computer-security incident as soon as possible after determining that it has experienced computer security incident that:
 - "has materially disrupted or degraded, or is reasonably likely to materially disrupt or degrade, covered services provided to such banking organization for four or more hours."

Important Differences Associated with Bank Service Providers' Obligations

1. Establishing a bank-designated point of contact

2. Tripper trigger

3. Routine maintenance exception

What Actions to Take Next?

- Look for regulators' specific guidance on logistics to report incidents.
- Review and update existing incident response plans to ensure that notification incidents are properly escalated and addressed.
- Review and update agreements with service providers so there are explicit contractual obligations to comply with requirements under Rule.
- Be in compliance by May 1, 2022

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