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M&A ACADEMY

Privacy and Data Security Issues in M&A
Transactions

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Overview

- Introduction
- Why should I care?
- Five Key Legal Requirements
 - Sector-Specific laws
 - Privacy Policies
 - Data Security Requirements
 - Breach Notification Laws
 - International Privacy Rules / Cross-Border Restrictions
- Implementing Privacy and Security in Deals
 - Diligence
 - Reps and Warranties
 - TSAs

Why should I care?

- If a target company cannot collect and deploy data consistent with data privacy laws, there may be flaws in the premise for the deal or the business model itself
- Failure of target company to meet its data privacy and security obligations can be a major risk for acquiring company
- Transfer and sharing of data in connection with diligence and after the transaction may in itself violate data privacy laws

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Good News / Bad News

- <u>Good News</u> there is no all-encompassing data privacy or cybersecurity statute in the U.S.; the GDPR applies across Europe (with local laws)
- <u>Bad News</u> there is no all encompassing data privacy cybersecurity statute in the U.S.; the GDPR applies across Europe:

Attorney General Enforcement

FTC Act

FCRA

CAN-SPAM

COPPA

Breach Notification Laws

Data Disposal Laws

FERPA

Gramm-Leach-Bliley

MA Data Security Regulations

Red Flags Rule

FACTA

EU "safe harbor" rules

Consumer Class Actions

PCI and DSS Credit Card Rules

Document Retention Requirements

HIPAA

CA Online Privacy Act

CA Consumer Privacy Act

Stored Communications Act / ECPA

Do Not Call Lists

Telephone Consumer Protection Act

Video Privacy Protection Act

Wire Tapping liability

Invasion of Privacy Torts

Computer Fraud and Abuse Act Communications Decency Act

Spyware Laws

RFID Statutes

FDCPA

Driver's Privacy Act

Social Security Number Laws

Others State Laws

1. Sector / Jurisdiction Specific US Privacy Laws

| Money | Health | Kids | California |
|--|---|---|------------------------------------|
| Gramm-Leach-Bliley Act Fair Credit Reporting Act (FCRA) State Laws | Health Insurance Portability & Accountability Act (HIPAA) | Family Educational Rights & Privacy Act (FERPA) Children's Online Privacy Protection Act (COPPA) State Laws | California Consumer Privacy Act |

 Consumer Marketing! Telephone Consumer Protection Act (TCPA), CAN-SPAM, and Do Not Call regulations

California Consumer Privacy Act

- First law of its kind in the US and more likely to follow
- Effective January 1, 2020
- Applies to a **business** which: (1) has annual gross revenues in excess of \$25 million; (2) annually buys, receives, sells or shares personal information of 50,000 or more consumers, households, or devices, alone or incomgination; (3) **or** dervies 50% or more of its annual revenue from selling consumers' personal information.
- Requires privacy notices be provided at the time personal information is collected
- Gives consumers rights, including:
 - Right to know specific pieces of personal information collected about the consumer in the preceding 12 months
 - Right to delete personal information
 - Right to opt out of sale of personal information
 - Right to a website privacy policy that describes how to exercise these privacy rights
- Requires certain language in contracts with "service providers"

2. Privacy Policies—US

- FTC and State Laws (e.g., CA, NV & DE)
- Self-imposed regulation
- Basic principles
 - Notice
 - Access and Control
- Must notify regarding material, retroactive changes
- Language to look for:
 - "Transfer of assets" language
 - Restrictions on sharing/sale of personal information
 - Promises about security
- Look at the language for all entities involved over time; website and mobile
- Other public statements about privacy and security?

3. Data Security Requirements

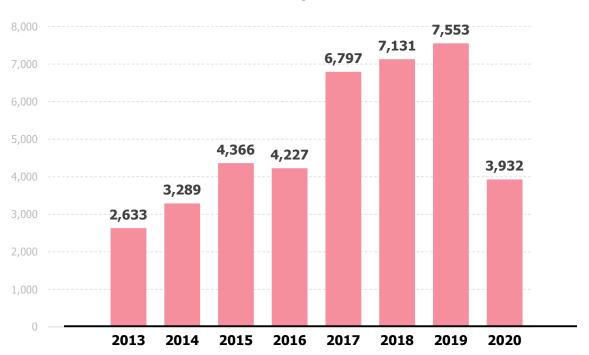
- US Sector-specific laws may apply
- GDPR requirement for technical and organisational measures to protect personal data
- Contracts may require certain security standards NB EU/UK data processing agreements must include security obligations
- MA Security Regulations
 - Have a written information security plan
 - Additional administrative discipline
 - Social security numbers
 - Encryption
 - Training

4. Breach Notification—US

- 50 States and D.C.
- Based on the individual's residence
- Triggering elements vary
- Encryption / lack of use exception sometimes
- Timing of notice—"as soon as practicable," but need information to notify
- Vendor management

Data Breaches on the Rise

Data Breaches Reported Each Year



Source: Risk Based Security, Inc., August 2019

5. International Privacy Rules / Privacy Policies / Notices- China

• Chinese Personal Information Protection Law (PIPL)

- The PIPL applies to data processing activities within China
- The PIPL also applies to data processing activities outside China when:
 - the purpose is to provide products or services to individuals located in China
 - analyzing or assessing the behaviors of individuals located in China
- Dawn raids, penalties, and civil remedies for breaching PIPL
- Notice to data subjects if personal information will be transferred to the buyer in the M&A
- Fines are significant: up to 5% of annual revenue or 50 million RMB (approx. \$7.9 million USD)

Privacy policy provided by controllers:

- The identity and contact details of the data controller
- The purpose of the processing and the categories of personal data
- Any recipient or categories of recipients of the personal data
- The retention period
- The data subject's rights relating to the processing such as the right of access and rectification, the right to withdraw consent, the right of portability

Cross-Border Data Transfers - China

Transfers out of China

- Separate consent of data subjects is required.
- Data localization and government-led security assessment requirements for certain companies and personal information.
- Security self-assessment requirement for all companies under the recent draft regulation.
- Standard contractual clauses similar to the EU model will be published by the authorities soon.

Triggering Criteria for Mandatory government-led Security Assessment (under draft regulation)

| Key Factors | Triggering Criteria | |
|---|--|--|
| Based on the "special identity" | CIIO | |
| of the data controller | Operators who possess personal information of over a million users | |
| Based on the "sensitiveness | The data to be transferred includes "important data" | |
| and scale" of the data to be transferred abroad | Cross-border transfer of personal information of over 100,000 individuals or sensitive personal information of over 10,000 individuals | |
| Other factors | Other situations to be determined by the CAC | |

Breach Notification and PIPIA - China

Breach Notification

- Without "undue delay", controller to notify supervisory authority of data breach
- Without "undue delay", controller to notify affected individuals unless controller adopts measures that are able to
 effectively avoid harm to affected individuals
- **PIPIA:** Controller should conduct a personal information protection impact assessment (PIPIA) before the following data processing activities:
 - Processing sensitive personal information
 - Using personal information to conduct automated decision-making
 - Entrusting third parties to process personal information, providing personal information to third parties, or publishing personal information
 - Providing personal information abroad
 - Other personal information processing activities that will impose a major influence on individuals

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- We will process your credits for other states where this program has been approved.
- Questions? Please email Sarah Trousdale at sarah.trousdale@@morganlewis.com

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6. International Privacy Rules / Cross Border Data Transfers

EU/UK GDPR

- The GDPR applies to processors and controllers having an EU/UK-based establishment where personal data are processed in the context of the activities of this establishment
- The GDPR also applies to controllers and processors based <u>outside</u> the EU/UK territory where the processing of personal data regarding EU/UK data subjects relates to:
 - the offering of goods or services (regardless of payment)
 - the monitoring of data subjects' behavior within the EU/UK
- Dawn raids, injunctions, penalties for breaching GDPR
- Fines are significant: the higher of 4% of global revenue or €20 million/£17.5 million for breaches (likely to be long-standing and significant breaches at the maximum end of potential penalties).

• Transfers out of EU/UK

- UK likely to gain adequacy determination (i.e. no restriction on EU-UK data flow).
- Standard contractual clause agreements: good, but need risk assessments and consider additional safeguards and suspension of data flow rights if risks are too high.
- Binding Corporate Rules: good for international transfers but they take time to have approved. One European entity retains liability.
- Consent of Data Subjects: really only works at an individual level; consent must be freely given/fully informed and can be revoked at will; not good for database or large-scale transfers. Can be good if just a few European customers.
- Necessary for Contract Performance or litigation purposes: limited to "necessary" transfers e.g. address for shipping or a legal dispute (may need to review data before transfer so only necessary data is transferred).

APEC Countries; Russia

- Data localization in Russia, China
- Data processing and sharing restrictions in many countries e.g. China, Australia, Singapore, Dubai, Bahrain, Japan, Brazil

Privacy Policies/Notices—EU/UK

- GDPR includes mandatory transparency obligations
- Privacy policy or notice provided by controllers (only):
 - the identity and contact details of the data controller and where applicable, the data controller's representative) and the data protection officer
 - the purpose of the processing and the legal basis for the processing
 - the legitimate interests of the controller or third party, where applicable
 - the categories of personal data
 - any recipient or categories of recipients of the personal data
 - the details of transfers to third country (e.g. US) and method of transfer such as model clauses or other data transfer agreements
 - the retention period
 - the data subject's rights relating to the processing such as the right of access and rectification
 - the right to withdraw consent at any time, where relevant
 - the right to lodge a complaint with a supervisory authority
 - the source of the personal data and whether it came from publicly accessible source
 - whether the provision of personal data part of a statutory or contractual requirement or obligation and possible consequences of failing to provide the personal data
 - the existence of any automated decision making, including profiling and information about how decisions are made, the significance and the consequences

Breach Notification—EU/UK

- Without "undue delay" (and within 72 hours), controller to notify supervisory authority of data breach <u>unless</u> it is unlikely to result in a risk to individuals' privacy
- Without "undue delay", controller to notify affected individuals if data breach is likely to result in a high risk to individuals' privacy
- Processor to notify controller without "undue delay" upon becoming aware of data breach (any kind of breach)
- Phased information can be provided to supervisory authority as the investigation progresses

M&A - Reps and Warranties

- Privacy and Security related reps and warranties are most often included in the "Intellectual Property" section.
- Common Privacy related reps:
 - Compliance. Seller is in material compliance with all applicable Laws, as well as its own rules, policies and
 procedures, relating to privacy, data protection, and the collection, use, storage and disposal of personal information
 collected, used, or held for use by Sellers in the conduct of the Business.
 - No breaches. There has been no unauthorized access to or acquisition of personal information processed by the Seller or on Seller's behalf.
 - Claims. No claim, action or proceeding has been asserted in writing or, to the Knowledge of Seller, threatened in connection with the operation of the Business alleging a violation of any Person's rights of publicity or privacy or personal information or data rights.
 - Security. Seller has taken reasonable measures, including, any measures required by any applicable Laws, to ensure
 that personal information used in the conduct of the Business is protected against unauthorized access, use,
 modification, or other misuse.
 - Transaction compliance. The transaction itself, including execution of the related documents will not violate privacy laws or any contract or other commitment of Seller.
 - Known vulnerabilities. For technology / software heavy deals, there are no vulnerabilities in the NIST NVD.

M&A - Privacy related Diligence (Buy Side)

- Scope and effort driven by risk profile.
- Review privacy policies and contracts.
- Review compliance with industry, data, and jurisdiction-specific rules (Money, Health, Kids, Consumer Marketing, EU/UK data).
 - Consider discussion with privacy officer / privacy counsel.
- Review security-related documents for red flags.
- Review any data braches carefully, incl. response planning and team, vulnerability scans, audits; ask hard questions.
- Rep and warranty insurers will focus on privacy and security , particularly EU and credit card data.

M&A - Privacy related Diligence (Sell Side)

- Address it head on and project confidence, particularly in regulated industries or retail, uploading privacy policies to the data room and describing data collection and transfer issues.
- Identify potential problem areas and develop a strategy, particularly on breaches, class actions, and government investigations.
 - Keep / develop logs of any data security breaches, remediation efforts, and steps to prevent in the future.

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M&A - TSAs

- Transition Services Agreements; common in M&A transactions.
 - Not done with privacy just because a deal is signed / closed.
 - Often involve some of the most sensitive data that the company (employee data, customer data).
 - Involve a member of the privacy team early when discussing the TSA.
 - Could require an information security audit from Buyer (which is somewhat counter intuitive)
 - The Seller is likely to be a processor so an EU/UK data processing agreement may be needed (can be included in the TSA)
 - Think of them as an outsourcing or hosting deal...the issues are the same!

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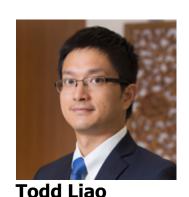
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In addition, Todd counsels on matters related to the US Foreign Corrupt Practices Act (FCPA) practice in China and throughout the Asia-Pacific region. He advises multinational corporations regarding compliance with the FCPA and other regulatory compliance matters including policies and practices, gifts, travel and entertainment policies and violations, third-party due diligence issues, managing and conducting investigations of alleged FCPA violations, whistleblower investigations, and employee disciplinary actions. He also conducts FCPA training in multiple languages.



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