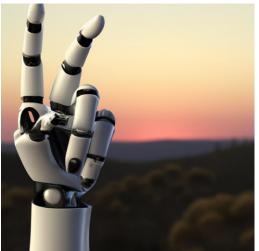




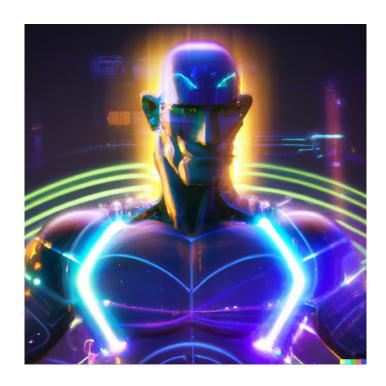


Artificial Intelligence: The Promise?

• "[Artificial Intelligence] is going to impact every product across every company and so that's why I think it is a very, very profound technology and so we are just in early days" Sundar Pichai, CEO Google and Alphabet



Artificial Intelligence: The Peril?

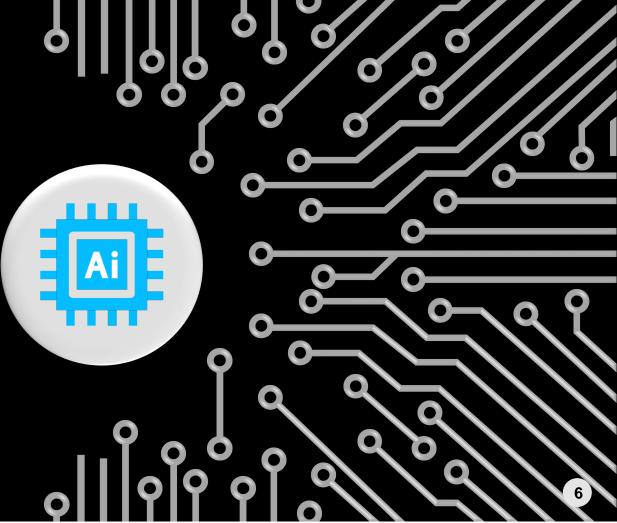


"With artificial intelligence, we are summoning the demon."

Elon Musk

ARTIFICIAL INTELLIGENCE: WHAT IS IT?

- Computerized systems that work and react in ways commonly thought to require intelligence, such as the ability to learn, solve problems and achieve goals under varying conditions.
- Encompasses a range of methodologies and application areas including machine learning, natural language processing, and robotics.
- Definition vs. what is regulated



ARTIFICIAL INTELLIGENCE:

???

WHAT IS IT? (CONT'D)

- "[S]oftware and/or hardware that can learn to solve complex problems, make predictions or undertake tasks that require human-like sensing (such as vision, speech, and touch), perception, cognition, planning, learning, communication, or physical action."
- "The term 'artificial intelligence' means a machine-based system that can, for a given set of human-defined objectives, make predictions, recommendations or decisions influencing real or virtual environments. Artificial intelligence systems use machine and human-based inputs to—

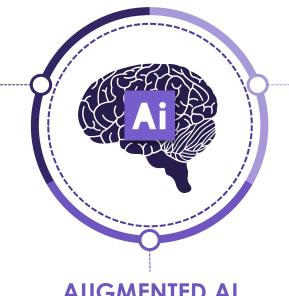
 (A) perceive real and virtual environments;
 (B) abstract such perceptions into models through analysis in an automated manner;
 (C) use model inference to formulate options for information or action."
- "An engineered or machine-based system that can, for a given set of objectives, generate outputs such as predictions, recommendations, or decisions influencing real or virtual environments."



Artificial Intelligence: What is it? (cont'd)

NARROW AI

Systems tailored to a specific task. Examples include financial lending, search result, spam filtering, and voice assistants.



GENERAL AI

Systems that demonstrate intelligent behavior across a range of cognitive tasks. Most experts believe that this type of AI is at least a decade away.

AUGMENTED AI

Applications in physical and connected systems used to enhance human activities rather than replace them.

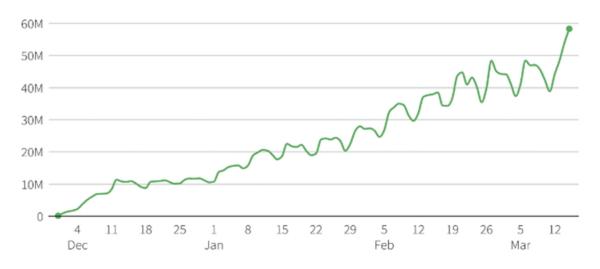
Generative AI

- Examples include ChatGPT, Dall-E, Stable Diffusion, Bard, Bing Chatbot.
- Potential legal issues associated with Generative AI include:
 - Training
 - "Black Box" issues
 - Bias and discrimination
 - Security risks

Generative AI (cont'd)

OpenAI's ChatGPT sees meteoric growth

Pageviews for ChatGPT more than doubled since start of February

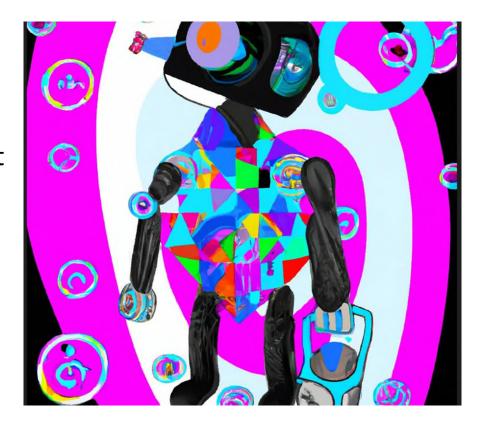


By Akash Sriram/@hoodieonveshti Source: Similarweb

Reuters Graphics

Generative AI (cont'd)

- Trained using large language models
- Technical experts cannot predict what results generative AI will produce
- AI "Hallucinations"
- Section 230 of the Communications Decency Act and Generative AI





AI — Existing Laws and Guidance

- Section 5 of the FTC Act prohibits, in part, "unfair ... acts or practices in or affecting commerce."
- Civil Rights Laws
- Tort and Product Liability Laws

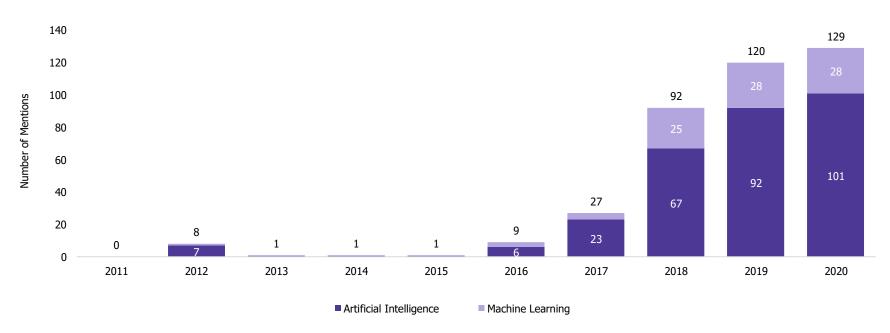
AI — Existing Laws and Guidance (cont'd)

- Apr. 25, 2023 FTC Chair Khan and Officials from DOJ, CFPB and EEOC Release Joint Statement on Al
- Feb. 27, 2023 Keep your AI claims in check
- June 16, 2022 FTC Report Warns About Using AI to Combat Online Problems
- Apr. 19, 2021 Aiming for truth, fairness, and equity in your company's use of Al
- Apr. 8, 2020 Using Artificial Intelligence and Algorithms
- Nov. 2018 FTC Hearing #7: The Competition and Consumer Protection Issues of Algorithms, Artificial Intelligence, and Predictive Analytics
- Jan. 2016 Big Data: A Tool for Inclusion or Exclusion? Understanding the Issues (FTC Report)



Artificial Intelligence in Congress and Executive Agencies

Mentions of Artificial Intelligence and Machine Learning in the Congressional Record, 2011–2020



Source: AI Index Steering Committee, The AI Index 2021 Annual Report, Human-Centered AI Institute, Stanford University, Stanford, CA, March 2021, pp. 171-172; data from the McKinsey Global Institute, 2020.

Artificial Intelligence in Congress and Executive Agencies (cont'd)

- Executive Order 13859 "Maintaining American Leadership in Artificial Intelligence" (Feb. 11, 2019)
- Executive Order 13960 on Promoting the Use of Trustworthy AI in the Federal Government (Dec. 3, 2020)
- National Defense Authorization Act for FY 2021
- National AI Initiative Act of 2020 (Division E, Sec. 5001)
- Consolidated Appropriations Act, 2021 (P.L. 116-260) included the AI in Government Act of 2020 (Division U, Title I)
- Identifying Outputs of Generative Adversarial Networks Act
- US Equal Employment Opportunity Commission's (EEOC) Artificial Intelligence and Algorithmic Fairness Initiative (launched in 2021)

Artificial Intelligence in Congress and Executive Agencies (cont'd)

- National AI Research Resource (NAIRR) Task Force established by the National AI Initiative Act of 2020
- Comprised of 12 members: 4 from federal government, 4 from academic institutions and four private sector members
- "The NAIRR is envisioned as a large-scale, shared cyberinfrastructure that fuels AI discovery and innovation and serves a diverse set of researchers and students across a range of fields. It will help democratize access to a variety of cutting-edge computational resources by providing the data and compute capacity to support tens of thousands of users. The NAIRR will provide access to data sets and aggregate or catalog AI-relevant tools, testbeds, environments, and training resources. The NAIRR has an opportunity to both leverage and augment the Nation's existing cyberinfrastructure to advance knowledge across a variety of AI-relevant disciplines."
- Final report released January 24, 2023

Artificial Intelligence in Congress and Executive Agencies (cont'd)

- NIST U.S. Leadership in AI: A Plan for Federal Engagement in Developing Technical Standards and Related Tools (Aug. 9, 2019)
- OMB Office of Management and Budget, "Guidance for Regulation of Artificial Intelligence Applications" (Nov. 17, 2020)
- NIST Special Publication 1270 Towards a Standard for Identifying and Managing Bias in AI (published March 2022)
- FTC's ANPRM on Commercial Surveillance and Data Security (Aug. 22, 2022)
- White House's Blueprint for an AI Bill of Rights (Oct. 3, 2022)
- NIST's Artificial Intelligence Risk Management Framework ("AI RMF")
 (Jan. 26, 2023)



FTC'S ANPRM ON COMMERCIAL SURVEILLANCE & DATA SECURITY

- Purpose
- November 21, 2022, deadline
- 95 "Questions"
 - "Automated decision-making tools"
 - "Algorithmic error"/"Algorithmic discrimination



Federal Register/Vol. 87, No. 161/Monday, August 22, 2622/Proposed Rules

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172-30242A, dated September 14, 2023.

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FEDERAL TRADE COMMISSION 16 CFR Chapter I

Trade Regulation Rule on Comm Surveillance and Data Security

AGENCY: Federal Trade Commission ACTION: Advance notice of proposes rulemaking: request for public commont; public forum. SCHMARY: The Enderal Trade

Commission ("FTC") is publishing this absence notice of proposed rudensking ("ANPR") to request public commercial to the providence of commercial commercial to the providence of commercial commercia

Confidence due date Company of

Morting date: The Pullinghorean will be held virtually on Thurnday, September 8, 19022, from 2 p.m. unit 7-201 p.m. Members of the public are invited to attend at the website https://www.fr.gov/inews-events/events/2023/00/00/consmercial-same/alliance-debusecurity-capp-public-forum.

ADDRESSES: Interested parties may file comment online or on paper by following the instructions in the Comment Submissions part of the SUPPLEMENTARY APCHANTON Sections below. Write "Commercial Survetlians ANTR. RITION" on your comment, as

SUPPLIENTAGE APPLIENTAGE SECTION DESIGN, WITH CONTRIBUTION OF THE SECTION OF THE

POR PURTHER INFORMATION CONTACT: James Trilling, 202–326–3497; Peder Magoe, 202–329–3538; Olivier Sylvain,

202-326-3049; or commercial surroutilities

I. Overview

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FEDERAL TRADE COMMISSION

16 CFR Chapter I

Trade Regulation Rule on Commercial Surveillance and Data Security

AGENCY: Federal Trade Commission.
ACTION: Advance notice of proposed rulemaking; request for public comment; public forum.

SUMMARY: The Federal Trade Commission ("FTC") is publishing this advance notice of proposed rulemaking ("ANPR") to request public comment on the prevalence of commercial surveillance and data security practices that harm consumers. Specifically, the Commission invites comment on whether it should implement new trade regulation rules or other regulatory alternatives concerning the ways in which companies collect, aggregate, protect, use, analyze, and retain consumer data, as well as transfer. share, sell, or otherwise monetize that data in ways that are unfair or deceptive.

ANPRM: Automated Decision-Making Systems

Factual Questions

- (48) To what extent would data minimization requirements or purpose limitations unduly hamper algorithmic decision-making or other algorithmic learning-based processes or techniques? To what extent would the benefits of a data minimization or purpose limitation rule be out of proportion to the potential harms to consumers and companies of such a rule?
- (53) How prevalent is algorithmic error? To what extent is algorithmic error inevitable? If it is inevitable, what are the benefits and costs of allowing companies to employ automated decision-making systems in critical areas, such as housing, credit, and employment? To what extent can companies mitigate algorithmic error in the absence of new trade regulation rules?
- (54) What are the best ways to measure algorithmic error? Is it more pronounced or happening with more frequency in some sectors than others?
- (55) Does the weight that companies give to the outputs of automated decision-making systems overstate their reliability? If so, does that have the potential to lead to greater consumer harm when there are algorithmic errors?

ANPRM: Automated Decision-Making Systems (cont'd)

Factual Questions (cont'd)

- (56) To what extent, if at all, should new rules require companies to take specific steps to prevent algorithmic errors? If so, which steps? To what extent, if at all, should the Commission require firms to evaluate and certify that their reliance on automated decision-making meets clear standards concerning accuracy, validity, reliability, or error? If so, how? Who should set those standards, the FTC or a third-party entity? Or should new rules require businesses to evaluate and certify that the accuracy, validity, or reliability of their commercial surveillance practices are in accordance with their own published business policies?
- (57) To what extent, if at all, do consumers benefit from automated decision-making systems? Who is most likely to benefit? Who is most likely to be harmed or disadvantaged? To what extent do such practices violate Section 5 of the FTC Act?
- (58) Could new rules help ensure that firms' automated decision-making practices better protect non-English speaking communities from fraud and abusive data practices? If so, how?
- (59) If new rules restrict certain automated decision-making practices, which alternatives, if any, would take their place? Would these alternative techniques be less prone to error than the automated decision-making they replace?

ANPRM: Automated Decision-Making Systems (cont'd)

Policy Questions

- (60) To what extent, if at all, should new rules forbid or limit the development, design, and use of automated decision-making systems that generate or otherwise facilitate outcomes that violate Section 5 of the FTC Act? Should such rules apply economy-wide or only in some sectors? If the latter, which ones? Should these rules be structured differently depending on the sector? If so, how?
- (61) What would be the effect of restrictions on automated decision-making in product access, product features, product quality, or pricing? To what alternative forms of pricing would companies turn, if any?
- (62) Which, if any, legal theories would support limits on the use of automated systems in targeted advertising given potential constitutional or other legal challenges?
- (63) To what extent, if at all, does the First Amendment bar or not bar the Commission from promulgating or enforcing rules concerning the ways in which companies personalize services or deliver targeted advertisements?
- (64) To what extent, if at all, does Section 230 of the Communications Act, 47 U.S.C. 230, bar the Commission from promulgating or enforcing rules concerning the ways in which companies use automated decision-making systems to, among other things, personalize services or deliver targeted advertisements?

ANPRM: Automated Decision-Making Systems (cont'd)

Policy Questions (cont'd)

- (89) To what extent should trade regulation rules, if at all, require companies to explain (1) the data they use, (2) how they collect, retain, disclose, or transfer that data, (3) how they choose to implement any given automated decision-making system or process to analyze or process the data, including the consideration of alternative methods, (4) how they process or use that data to reach a decision, (5) whether they rely on a third-party vendor to make such decisions, (6) the impacts of their commercial surveillance practices, including disparities or other distributional outcomes among consumers, and (7) risk mitigation measures to address potential consumer harms?
- (94) How should the FTC's authority to implement remedies under the Act determine the form or substance of any potential new trade regulation rules on commercial surveillance? Should new rules enumerate specific forms of relief or damages that are not explicit in the FTC Act but that are within the Commission's authority? For example, should a potential new trade regulation rule on commercial surveillance explicitly identify algorithmic disgorgement, a remedy that forbids companies from profiting from unlawful practices related to their use of automated systems, as a potential remedy? Which, if any, other remedial tools should new trade regulation rules on commercial surveillance explicitly identify? Is there a limit to the Commission's authority to implement remedies by regulation?

ANPRM: Algorithmic Discrimination

Factual Questions

– (65) How prevalent is algorithmic discrimination based on protected categories such as race, sex, and age? Is such discrimination more pronounced in some sectors than others? If so, which ones?

Policy Questions

- (66) How should the Commission evaluate or measure algorithmic discrimination? How does algorithmic discrimination affect consumers, directly and indirectly? To what extent, if at all, does algorithmic discrimination stifle innovation or competition?
- (67) How should the Commission address such algorithmic discrimination? Should it consider new trade regulation rules that bar or somehow limit the deployment of any system that produces discrimination, irrespective of the data or processes on which those outcomes are based? If so, which standards should the Commission use to measure or evaluate disparate outcomes? How should the Commission analyze discrimination based on proxies for protected categories? How should the Commission analyze discrimination when more than one protected category is implicated (e.g., pregnant veteran or Black woman)?
- (68) Should the Commission focus on harms based on protected classes? Should the Commission consider harms to other underserved groups that current law does not recognize as protected from discrimination (e.g., unhoused people or residents of rural communities)?

ANPRM: Algorithmic Discrimination (cont'd)

Policy Questions (cont'd)

- (69) Should the Commission consider new rules on algorithmic discrimination in areas where Congress has already explicitly legislated, such as housing, employment, labor, and consumer finance? Or should the Commission consider such rules addressing all sectors?
- (70) How, if at all, would restrictions on discrimination by automated decision-making systems based on protected categories affect all consumers?
- (71) To what extent, if at all, may the Commission rely on its unfairness authority under Section 5 to promulgate antidiscrimination rules? Should it? How, if at all, should antidiscrimination doctrine in other sectors or federal statutes relate to new rules?
- (72) How can the Commission's expertise and authorities complement those of other civil rights agencies? How might a new rule ensure space for interagency collaboration?

ANPRM'S IMPACT?

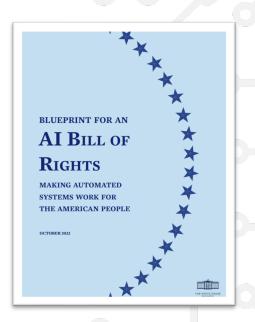
- Rulemaking authority under Section 18 of the FTC Act – lengthy rulemaking process
- ANPRM's record may:
 - (1) "help to sharpen the Commission's enforcement work" and
 - (2) "may inform reform by Congress or other policymakers"
 - o Federal and state
- **BUT:** "National Nanny" cloud for FTC





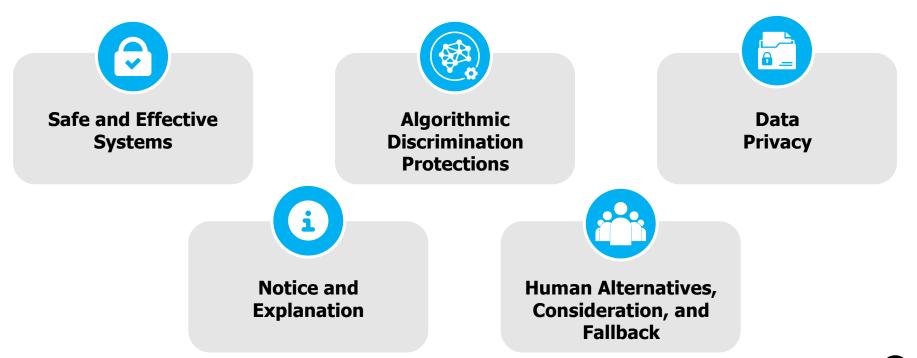
WHITE HOUSE'S BLUEPRINT FOR AI BILL OF RIGHTS

- White House Office of Science and Technology Policy ("OSTP") white paper
- Intended to guide design, use, and deployment of AI systems to "protect the American public in the age of AI"
- Calls for human-centric AI "designed to proactively protect [people] from harms stemming from unintended, yet foreseeable, uses or impacts of automated systems"
- "Automated systems" = any system that uses computation for decision making



Blueprint Principles

Identifies 5 non-binding "backstop" principles to minimize potential harms from AI applications:



BLUEPRINT'S IMPACT?

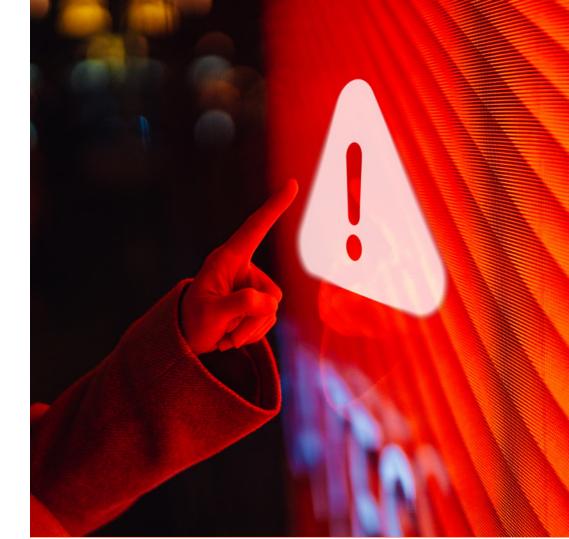
- Broad applicability applies to all "automated systems"
- <u>BUT</u>: No prohibitions on AI deployments and mechanisms for enforcement
- Intent: Further ongoing privacy discussions between federal government and public stakeholders





AI RISK MANAGEMENT FRAMEWORK

- NIST released the AI RMF version 1.0 on January 26, 2023
- Voluntary guide for organizations developing, designing, and using AI-related products and services to manage risks of AI and promote trustworthy AI systems
- Part 1: What does trustworthy AI systems look like
- Part 2: 4 categories of functions to address AI system risks
- Updated version of AI RMF set to launch in spring 2023



AI Risk Management Framework – Part 1

- How organizations can best frame AI risk:
 - Addressing challenges to risk measurement, risk tolerance, risk prioritization
- What are characteristics of a trustworthy AI system:
 - Valid and reliable;
 - Safe;
 - Secure and resilient;
 - Accountable and transparent;
 - Explainable and interpretable;
 - Privacy-enhanced; and
 - Fair with harmful bias managed.

AI Risk Management Framework — Part 2

- Core of the guidance
- 4 core functions for management of AI risks and development of trustworthy AI systems:
 - Govern cultivating a risk management corporate culture
 - Map enhancing an organization's ability to identify AI risks
 - Measure using information identified in Map function to analyze and benchmark AI risks
 - Manage allocating resources to the mapped and measured risks

AI Risk Management Framework – Potential Impact

- Voluntary guidance
- Look at NIST's Cybersecurity Framework
 - Widespread adoption in private and public sectors
 - Influence outside of the US
- Cf. NIST's Privacy Framework



State-level AI legislation

- 46% increase in AI-related bills between 2021–2022
- Hot topics in state-level AI regulation:
 - Predictive policing technologies
 - Consumer-focused rights
 - Employment
 - Insurance
 - Healthcare
- State task forces examining AI regulations

State-level AI Legislation/Regulation

- Enacted:
 - Illinois' Artificial Intelligence Video Interview Act
 - New York City's AI Law (Local Law 144)
 - Vermont's H.B. 410 creating the Artificial Intelligence Commission
 - Washington's S.B. 5693 appropriating funds for automated decision-making working group

State-level AI Legislation/Regulation (cont'd)

- Pending:
 - California:
 - S.B. 313 creating an Office of Artificial Intelligence to oversee the use of AI among state agencies
 - AB No. 331 would require a "deployer" and a "developer" of an "automated decision tool" to perform an initial impact assessment and annually thereafter that includes, among other things, a statement of purpose.
 - Colorado Dept of Regulatory Agencies, Division of Insurance Proposed Algorithm and Predictive Model Governance Regulation
 - Connecticut Senate Bill No. 1103
 - DC's Stop Discrimination by Algorithms Act of 2023
 - Texas HB 2060

KEY TAKEAWAYS

- Identify AI applications within operations
 - Map, maintain current & prospective AI dependencies (non-industry, industry-specific)
- Conduct documented risk assessments
 - Determine appropriate risk controls (technical, contractual, etc.) and implement
- Integrate structural compliance measures throughout organization
 - Governing policies (cover core principles from Blueprint & NIST ARF)
 - Designate centralized responsibility for AI governance, accountability
 - E.g., Privacy officers and compliance regimes
 - Employ existing compliance/risk management programs if applicable





Coronavirus COVID-19 Resources

We have formed a multidisciplinary **Coronavirus/COVID-19 Task Force** to help guide clients through the broad scope of legal issues brought on by this public health challenge.

To help keep you on top of developments as they unfold, we also have launched a resource page on our website at www.morganlewis.com/topics/coronavirus-covid-19

If you would like to receive a daily digest of all new updates to the page, please visit the resource page to subscribe using the purple "Stay Up to Date" button.



Biography



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Ron Del Sesto represents technology companies on a broad range of issues including corporate, financial, regulatory, and cybersecurity. Ron also advises financial institutions, private equity firms and venture capital funds with respect to investments in the telecommunications, media, and technology (TMT) sectors.

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Trina Kwon represents clients in the technology and communications industry. She advises clients before the Federal Communications Commission and State Public Utility Commissions on matters such as domestic and international licensing, regulatory compliance with regard to corporate transactions, and rulemaking proceedings. Trina's clients include domestic and international telecommunications carriers, technology companies, and media companies. She is fluent in Korean, Japanese, and French.

Our Global Reach

Africa Latin America
Asia Pacific Middle East
Europe North America

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THANK YOU

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