Morgan Lewis

Plan Sponsor Basics
Webinar 6 of 6

Fiduciary Responsibility and 401(k) Plans

Presenters:

Gregory L. Needles
Julie K. Stapel
Stuart P. Kasiske

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Today's Topics

- Statutory Framework
 - ERISA
 - Fiduciary Duties
- Plan Governance
 - Roles and Responsibilities
 - Governance Examples
- Managing Fiduciary Liability
 - Investment Options
 - Participant Disclosures and Other Considerations

Statutory Framework

- ERISA
- Who is a fiduciary?
- What are a fiduciary's duties?

ERISA and the Code

ERISA

- Reason for enactment
- Sets forth a comprehensive scheme to protect employee benefits
- Coverage
- Are plan assets involved?

Who Is a Fiduciary?

- Functional test a person is a fiduciary to the extent he or she:
 - exercises discretionary authority or discretionary control respecting management of the plan
 - exercises any authority or control respecting management or disposition of plan assets
 - renders investment advice for compensation with respect to plan assets
 - has any discretionary authority or discretionary responsibility for plan administration

Who Is a Fiduciary?

- A person becomes a fiduciary by:
 - being formally designated as a fiduciary
 - functioning as a de facto fiduciary
 - appointing other fiduciaries
 - default: if a plan administrator is not named, the plan sponsor (usually the employer) is considered to be the plan administrator

What Are a Fiduciary's Duties?

- The exclusive purpose rule
- Avoidance of prohibited transactions
- The prudent investor standard process is key
- Diversification
- Following the terms of the plan

Plan Governance

- Process, Process, Process
 - Clearly defined roles
 - Qualified people
 - Well-reasoned decisions

Plan Governance – Roles and Responsibilities

- Nonfiduciary Roles
 - Settlor (Plan Sponsor) Functions
 - Plan/trust creation, amendment, termination, contributions
 - May wear "two hats"
 - Ministerial Functions
 - Nondiscretionary actions

Plan Governance – Roles and Responsibilities

- Designated Fiduciaries
 - Plan Administrator (Administrative Fiduciary)
 - Designated in the plan document and SPD
 - Responsible for discretionary aspects of day-to-day plan operation (e.g., loans, QDROs)
 - Named Fiduciary (Investment Fiduciary)
 - Designated in plan document or appointed via procedure in plan document
 - Primarily responsible for selection and monitoring of plan investment options

Plan Governance – Appointing and Monitoring Plan Fiduciaries

- Frequently targeted in litigation:
 - Broadens the scope of discovery
 - Provides access to deep pockets executives, insurance coverage, employer indemnity
 - Perception that settlement is more likely
- Suggestions for managing risk:
 - Carefully evaluate roles and candidates
 - Document selection process
 - Provide initial and ongoing training

Plan Governance – Dealing with Plan Service Providers

- Fiduciary duties apply to selection, monitoring, and payment
- Suggestions for managing risk:
 - Initial due diligence
 - Proper allocation of responsibilities
 - Ongoing monitoring

Plan Governance – Communicating with Participants

- Plan fiduciaries have duty to:
 - Provide certain disclosures under ERISA
 - Not lie when asked
- Suggestions for managing risk:
 - Establish procedures for participant communications
 - Include discretion and reservation-of-rights clauses
 - Maintain records of all participant communications

Plan Governance – Claims Administration

- Benefit claims present heightened risk
- Suggestions for managing risk:
 - Good plan and SPD language
 - Full and fair review of initial decision
 - Meet all time deadlines
 - Draft denial letters carefully
 - Get deferential standard of review on appeal

Plan Governance – Investment Process

- Source of most fiduciary litigation
- Suggestions for managing risk:
 - Seek advice of independent professionals
 - Adopt and follow investment policy statement
 - Meet on regular basis
 - Document all decisions
 - Invoke available ERISA protections

- Section 404(c) of ERISA
 - A significant fiduciary risk management tool for 401(k) plan fiduciaries
 - Protection from liability for investment decisions made by participants if certain conditions are met
 - DOL and some courts have taken the position that Section 404(c) does not protect from liability for imprudent selection of investment alternatives

- Three Primary Components of Section 404(c) Compliance
 - Offer a broad range of investment alternatives
 - At least three
 - Each must be diversified
 - Each must have materially different risk and return characteristics
 - Offer each participant a reasonable opportunity to give investment instructions
 - Provide each participant with specified information about the investment alternatives to allow the participant to make informed choices
 - Same information as required by the Section 404(a) participant disclosures

- Qualified Default Investment Alternatives (QDIAs)
 - Protection from liability for investments made in the absence of participant direction if certain conditions are met
 - Can be very helpful for plans with automatic enrollment or in fund mappings
 - Does not protect from liability for imprudent selection of the QDIA

- Primary components of QDIA compliance
 - The investment alternative is a QDIA
 - Life cycle or target date funds
 - Balanced funds
 - Managed accounts
 - <u>Not</u> stable value or money market (subject to some grandfathering)
 - The participant had the opportunity to direct the investment, but did not
 - Notice (prior to first default investment and annually)

Participant Disclosures

- Recent 401(k) participant disclosures are a <u>fiduciary duty</u>
- Initial disclosures were required by August 30, 2012
- Three categories of disclosures
 - General plan information
 - Plan administrative expenses
 - Investment information
 - Performance
 - Fees and expenses
 - Other investment-related disclosures
- Some of the disclosures annually; others quarterly
- Differs from other reporting obligations under ERISA where the consequences for noncompliance are fines, penalties, etc.

Review of Fees and Expenses

- Monitoring, reviewing, and determining reasonableness of plan fees and expenses are fiduciary duties
- Section 408(b)(2) service provider disclosure requirements reflect DOL focus on fees and expenses
- Significant area of 401(k) plan litigation
- Importance of prudent process for fee and expense review
 - Periodic review of service providers
 - Benchmarking
 - RFPs

Company Stock Funds

- Company stock funds raise special fiduciary considerations
- "Hard wiring" into plan document
 - Establish a company stock fund as a plan design (or "settlor") function, rather than a fiduciary function
- Procedures for voting company stock, tender offers, and other corporate actions

Managing Fiduciary Liability Process

- Use third-party service providers and select them carefully
- Hold regular meetings
- Take appropriate and detailed minutes
- Carefully consider all actions; document thought process details
- Monitor those whom you appoint
- Review all investment reports carefully
- Establish appropriate procedures for communicating with participants
- Engage independent fiduciaries when there are conflicted and prohibited transactions
- Document all claims carefully

Questions?

Presenters

- Gregory L. Needles, Partner
 - -202.739.5448
 - gneedles @morganlewis.com
- Julie K. Stapel, Partner
 - 312.324.1113
 - jstapel@morganlewis.com
- Stuart P. Kasiske, Associate
 - 202.739.6368
 - skasiske@morganlewis.com

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